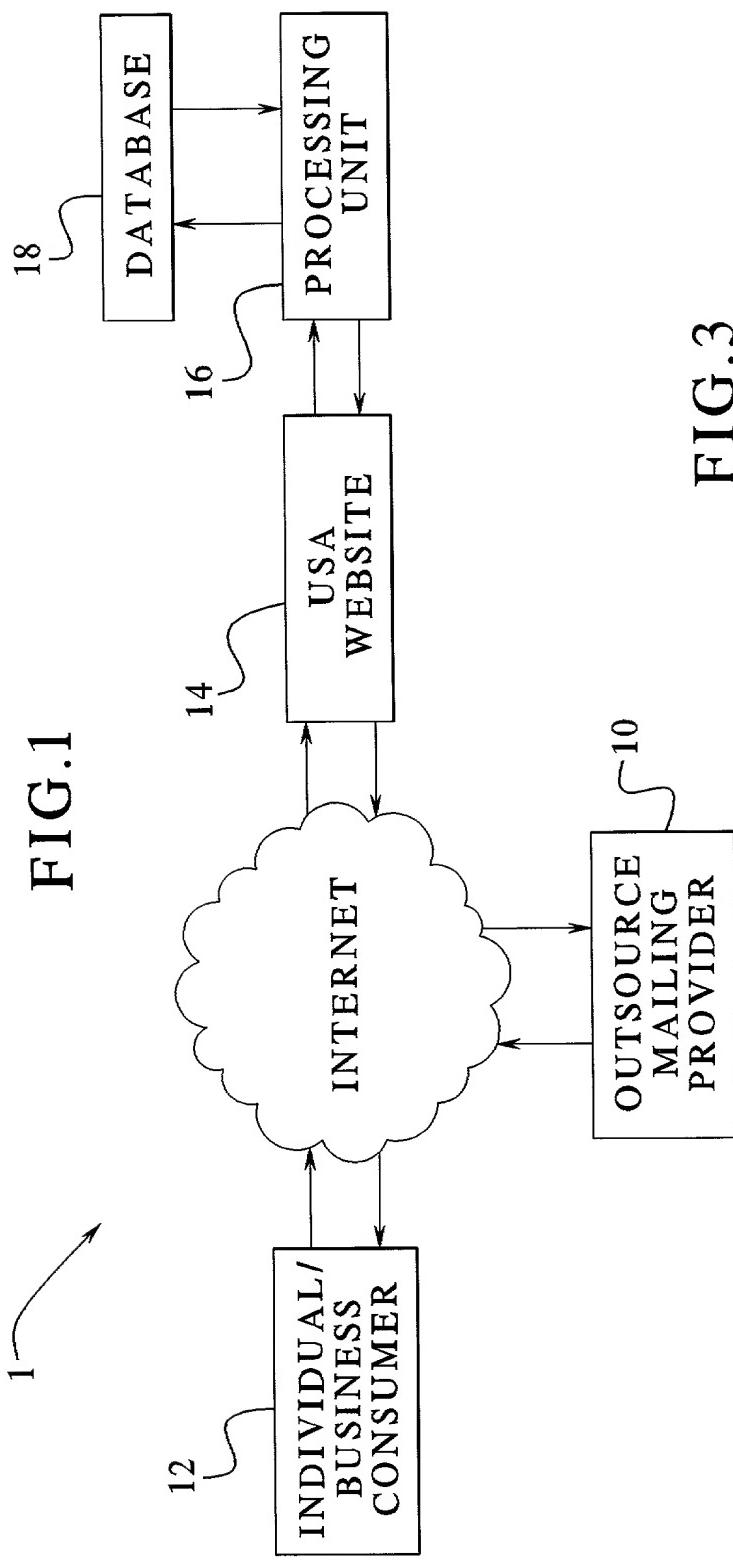
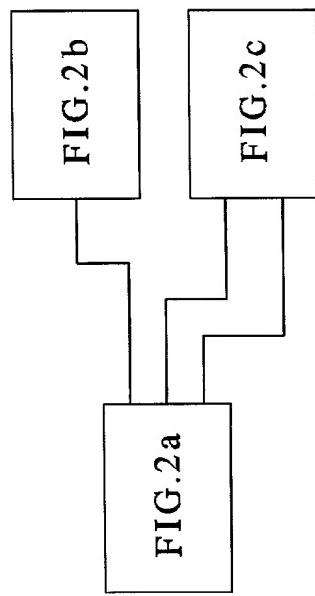


**FIG.1**



**FIG.3**



LOG ON 102 → CREATE/ EDIT USER PROFILE 104 → CHOOSING THE TYPE OF SERVICE 108 → CREATE A COMMUNICATION 110 → CHOOSING THE SUBJECT MATTER 112 → TRACK A PREVIOUS COMMUNICATION 114 → ACCESS ACCOUNT HISTORY 116 → CHOICE OF LAW 118 → STORE IN DATABASE 106 → FIG. 2a

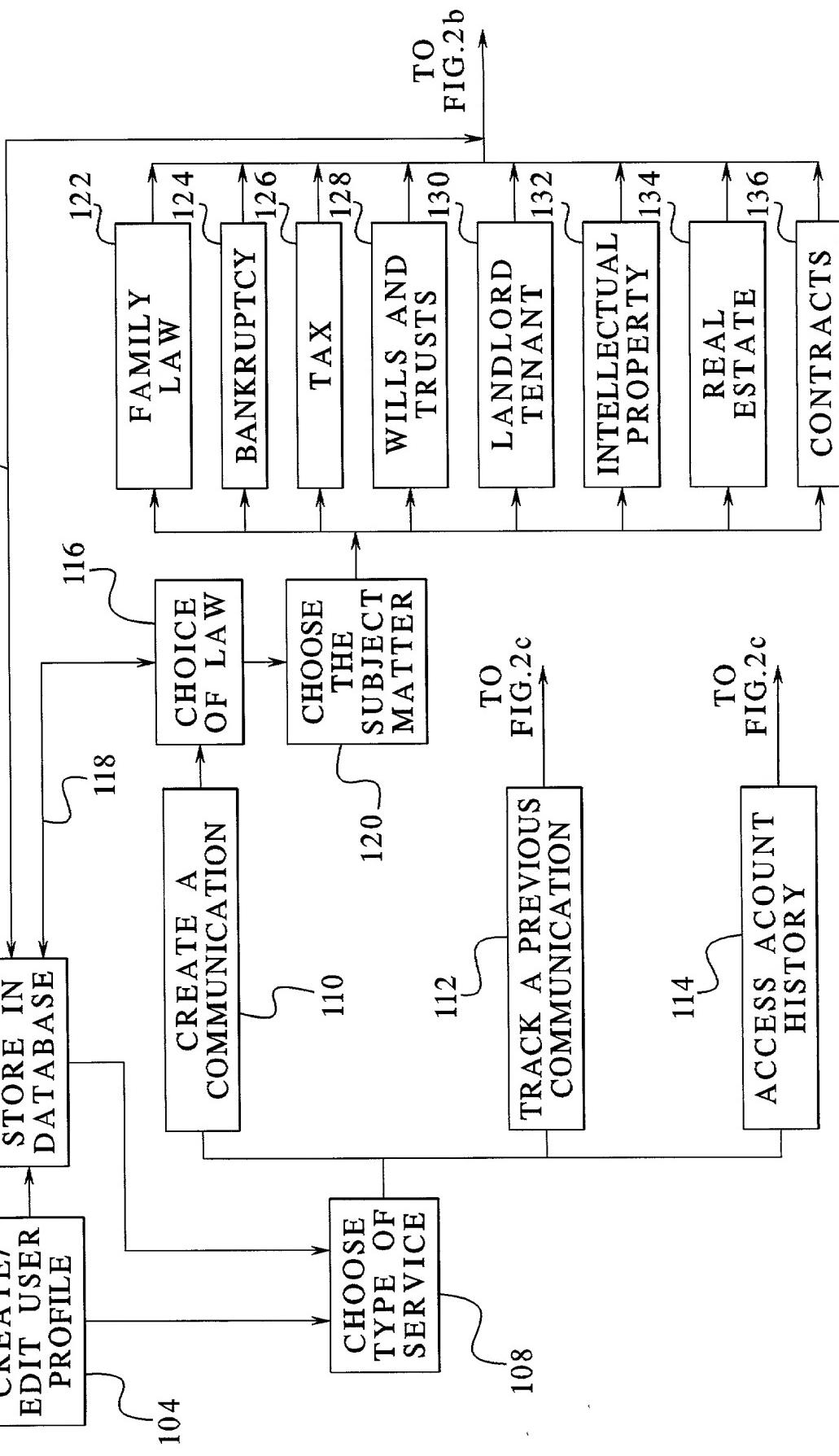


FIG.2b

FROM  
FIG.2a

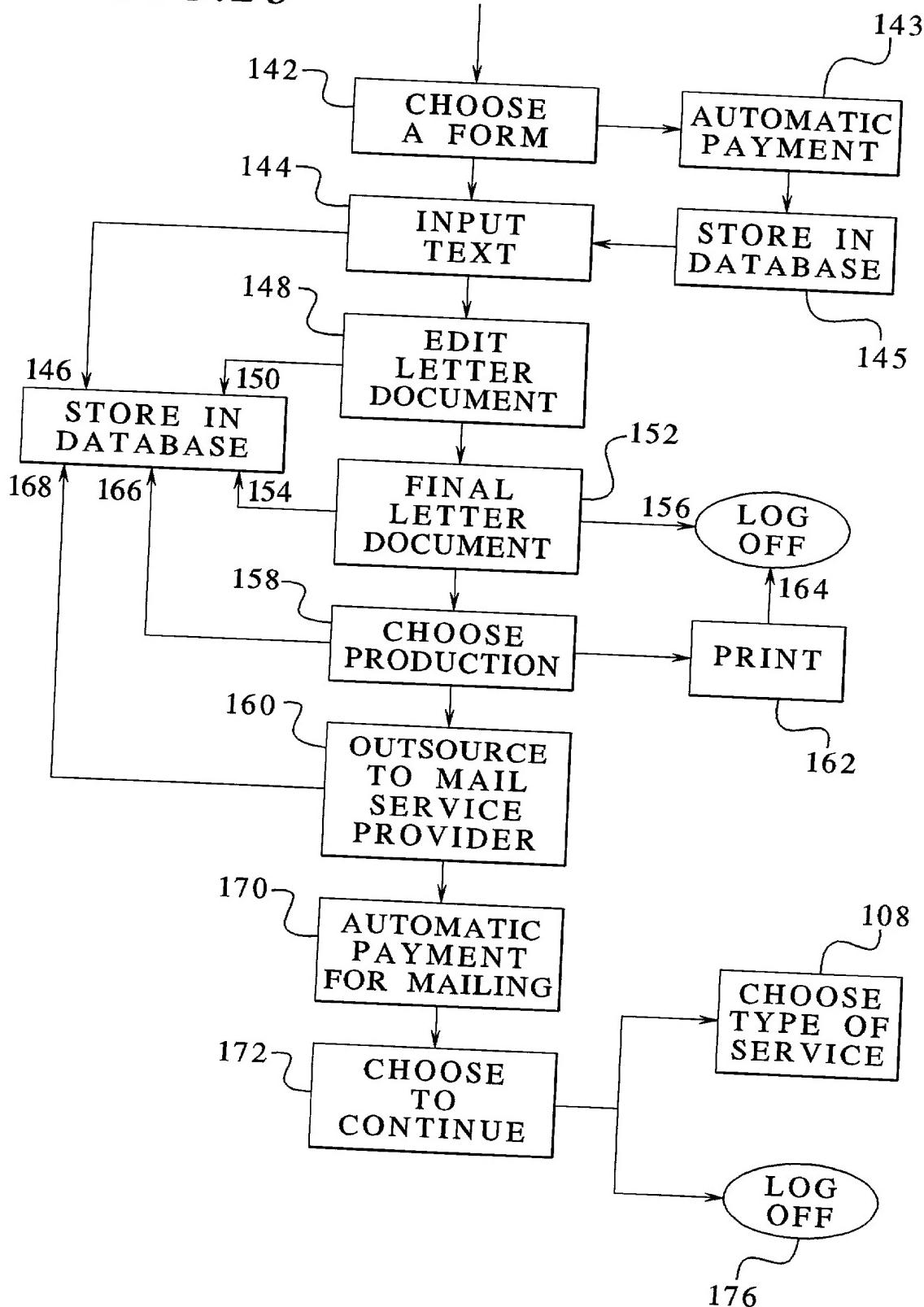


FIG.2C

